

**RIFS NZ LIMITED MANUFACTURER'S WARRANTY
FOR RIFS NZ LIMITED PRODUCTS**

This warranty applies to the RIFS NZ LIMITED product categories listed below (**Products**) purchased in (but not limited to) Australia or New Zealand from RIFS NZ LIMITED or their respective authorised distributors, dealers or retailers.

RIFS NZ LIMITED-branded products purchased from other sources (including 'grey', 'parallel' or 'direct' imports) are not covered by this warranty. Those may come with a different warranty offered by the retailer or relevant sales company based in another country.

You will need proof of purchase to make a warranty claim so please keep your receipt and warranty card safe.

CONSUMER GUARANTEES

You have rights under applicable Australia and New Zealand consumer laws.

For goods supplied in Australia only: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

For goods supplied in New Zealand only: This warranty applies in addition to your rights under the Consumer Guarantees Act 1993. More information on the Consumer Guarantees Act is available from Consumer Affairs.

RIFS NZ LIMITED MANUFACTURER'S WARRANTY

In addition to your consumer rights, RIFS NZ LIMITED offers the following manufacturer's warranty:

1. With normal use, during the Warranty Period stated below, RIFS NZ LIMITED warrants the Products will be free from defects arising wholly or substantially from faulty parts, manufacture or workmanship:

| Product (purchased new and unused, or RIFS NZ LIMITED-refurbished (not second hand)) | Warranty Period (from date of purchase) |
|--|---|
| Tempus Fugit Archery Timer (all sizes) | 12 Months |

2. RIFS NZ LIMITED's warranty does not cover:
 - a. any software included with the Products; or
 - b. any malfunction or specific requirement of any other item of hardware or software you link to the Product.
3. RIFS NZ LIMITED's warranty does not apply where damage is caused by external

factors including:

- a. normal wear and tear;
 - b. damage caused outside RIFS NZ LIMITED's control such as accidents, disasters, electrical faults, power surges, lightning, internet connection fault, vandalism or burglary;
 - c. your negligent or improper use of the Products including failing to follow operating instructions or providing an unsuitable customer environment;
 - d. liquid exposure or infiltration of foreign particles;
 - e. repairs or modification of the Products except by RIFS NZ LIMITED or its authorised service agents;
 - f. using any other accessories, supplies, parts or devices not conforming to RIFS NZ LIMITED's specifications; or
 - g. shipping or other transit.
4. Subject to your rights under consumer law, RIFS NZ LIMITED excludes all liability in respect of the Product for any loss that is not reasonably foreseeable from a failure of the Product including liability for negligence, loss of your data, loss or damage to third party software, loss of expenditure associated with the Product, losses incurred while the Product is being repaired or during transit to or from RIFS NZ LIMITED, or loss of enjoyment.
 5. This warranty is not transferable.

MAKING A WARRANTY CLAIM

To make a claim, notify RIFS NZ LIMITED or our authorised service agents as soon as possible by emailing RIFS NZ LIMITED at support@rifs.co.nz.

You may be asked to provide a written description of the problem, images or other relevant material. The service team may try to troubleshoot the problem with you first. Remember; please have your proof of purchase ready.

If we need to examine the Product then, except as otherwise required by consumer law, you must pay for all packing, freight and insurance costs to ship the Product to RIFS NZ LIMITED or our authorised service agent.

If RIFS NZ LIMITED accepts your warranty claim, we will, at our cost (and subject to your consumer law rights) repair or replace any faulty parts or rectify any faulty workmanship and return the Product to you.

If your warranty claim is not accepted, RIFS NZ LIMITED or our authorized service agents may still be able to resolve your problem, where service is charged at our standard rates (only with your prior approval) and deliver the Products for repair at your cost.